

## HiQ to be digital partner with Norrköping Municipality

HiQ is initiating a partnership with Norrköping Municipality's digitalisation department. HiQ will support the municipality's efforts to develop digital solutions, systems and services that improve everyday life for the residents of Norrköping.

"This is a very exciting collaboration with a forward-looking municipality, where we can put our expertise in technology, design and communication to work right away to simplify things for people," says Patrik Holm, managing director at HiQ in Östergötland.

Norrköping Municipality is one of Sweden's most digitalised municipalities according to Cloud Republic's Digitalization Index, which was launched in March. The municipality works actively with digital technology and digital channels to improve things for its citizens, getting them involved and interested as well as ensuring that residents are satisfied. Its collaboration with HiQ is yet another step in this development.

"Norrköping Municipality is on an exciting journey, and digitalisation is a very important part of its development efforts. It's a matter of increasing accessibility and creating services that are easy to understand as well as creating more efficient work processes within the municipal organisation. HiQ's expertise in such a broad spectrum of areas makes them a perfect partner for this continuous work," says Johan Högne, director of digitalisation for Norrköping Municipality.

Within the framework of the collaboration, HiQ will work with the municipality's own organisation on things such as concept development, communication platforms, mobile applications, tech support for operational processes, AI, machine learning, automation and VR/AR.

"Norrköping Municipality is one of the foremost pioneers in the public sector when it comes to digitalisation. I'm deeply impressed that they so wholeheartedly and tirelessly use new technologies to improve all areas of the municipality's operations. This is the modern way to create a competitive municipality, and besides, I'm a very proud resident here," says Kalle Lindau, account manager at HiQ in Norrköping.

### For more information, please contact:

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